



+1 (877)-777-9916

info@tribecalimo.com

TriBeca Limo General Terms and Conditions

PLEASE READ BY USING OUR SERVICE YOU SIGNIFY YOUR ACCEPTANCE TO THESE TERMS OF USE.

Reservations:

We recommend that our clients reserve a car ahead of time (at no additional charge) to be guaranteed a car at time of pick up. We can provide you with a car at short notice by phone or online upon availability. Company is not liable in the event of mechanical breakdown while on charter and will only be responsible for making up lost time at a mutually agreed date. You are submitting a reservation. By submitting this reservation, you agree to be bound by the terms and conditions outlined below. In addition, by submitting this reservation, you are indicating that you are the cardholder of the credit card that you have provided in the reservation form, and that you are authorizing us to charge your card in full for the services requested. Once your reservation is processed, you will receive a trip confirmation via email. Upon receipt of your trip confirmation email, please check over the entire trip ticket & confirm that all details/charges are accurate. If changes need to be made, please e-mail us at info@tribecalimo.com call +1 (877) 777-9916 to speak with us.

Luggage Policy:

If you are traveling with or have extra or oversized luggage, it is recommend that you book a SUV or a passenger van. We do not allow baggage or oversized luggage inside the vehicles the luggage or large or oversized luggage will damage the interior of the vehicle.

Charges:

The rate quoted on the Rates page of this site is the base rate, and does not include tax, gratuity, or any miscellaneous surcharges that may apply, including but not limited to fuel, parking, meet & greet service, etc. The rate quoted to you or indicated online is only for the services requested, and may not include some charges incurred during the performance of the trip such as extra stops and/or waiting time charges, mobile phone use, tolls & parking, travel/garage time to/from the base, early/late fees, or overtime. These charges will be made directly to you or the credit card on file once the service is performed according to the driver's time getting back to base after the final drop-off. Company is not liable in the event of mechanical breakdown / any type Traffic jams while on charter.

No-Shows:

If you do not see your driver at a certain pick up point do not leave before calling the dispatch office, +1 (877) 777 9916 we will direct you to your chauffeur. If you leave without calling you will be billed for the full price of the ride (or a no-show fee). If we do not hear from you, the driver will wait up to 60 minutes at regular pickups and up to 120 minutes at inside airport pickups after the scheduled pickup time. We will then try to reach you by calling you at your cell phone, your home phone, or your contact person's phone all depending on the nature of the pickup. If we do not get a response we will then release the car and you will be billed for a No Show which will be the Full Price of the ride (or a no show fee) plus any waiting time charges. To authorize the driver to wait please call the office to authorize his wait. If we do not hear from you after the time frame, we will contact you again, if no contact is made you will get billed for the ride plus the waiting time. Therefore A "No Show" fee is equal to the trip cost plus applicable wait time fee will be charged when the passenger fails to arrive at the designated location. If you cannot locate your Driver, Please call +1 (877) 777 9916 to avoid a "No Show" fee.

Damages Resulting From Your Act:

The client assumes full financial liability for any damage to the vehicle caused during the duration of the rental by them or any members of their party. A fee of 500.00 for each carpet or seat burns. Sanitation fee is 250.00 we will charge you the cost of cleaning the vehicle as result of you or your authorized party Getting Sick in, or damaging the vehicle. You also agree and acknowledge to pay all the related fees and charges to get the vehicle back to its normal working condition. The client is financially liable for all time spent in traffic in the event that this causes the trip to go over the reserved amount of hours. Client assumes full financial liability for any damage to the limousine caused during the duration of the rental by them or any members of their party. Carpet/seat burns, extensive sanitation, smoking fees will be charged according to the discretion of the company. SMOKING IS NOT PERMITTED. - \$500 VIOLATION FEE.

Credit Card Transactions:

We only take an authorization on the card to guarantee funds availability, it will show as (Pending funds) if you check your credit card account statement on-line. The authorization amount is usually higher than the expected charges in the event you decide to make some additional stops you did not inform us of or changed your destination. We will then charge your card after the trip has been completed. All receipts are sent by email.

Orlando, FL +1 (407) 969-LIMO (5466) New York, NY +1 (212) 785-LIMO (5466)

web: www.tribecalimo.com



+1 (877)-777-9916

info@tribecalimo.com

Collection Policy:

Direct point-to-point Airport transfer (Sedan, SUV, Van) - 24 hours in advance. Hourly as Directed Trips (Sedan, SUV, Van) - 24 hours in advance. Hourly as Directed Trips (Stretch Limo Car or SUV Limo, Van, Buses) - 7 Days in advance. Some services, including but not limited to Weddings, Proms, major holidays, large conventions, may be non-refundable once reserved. Please check the routing details on your trip confirmation for the cancellation policy that applies to your reservation. Once the cancellation/ changes deadline has passed, the full amount charged will be non-refundable. You agree to pay all legal counseling fees, litigation fees, legal fees, costs, accounting fees, expenses and disbursements for all actions taken prior to, during and subsequent to the initiation of legal proceedings to collect payments due in cases of non-payment. For Corporate clients with established corporate accounts, all payments should be received no later than 15 days from the invoice date unless otherwise agreed on in the contract. Payments not received within the time frame allowed shall occur interest charges added of %18 yearly or %1.5 monthly.

Point To Point Fare:

Those are prices calculated based on mileage and zones. Corporate accounts that meet the minimum usage requirements might be eligible for special discounts depending on volume. Check with an account sales representative for special pricing.

Hourly Rates:

Vehicles rented hourly. Certain hourly minimums and zones restrictions apply.

Waiting Time:

A 30 minutes for domestic, 30 minutes International grace period is allowed following the reported flight arrival time for airport pickups only. A 10 minute grace period is granted for all other pick-ups. Waiting time will be charged at 10 minute increments after the grace period. We checks all domestic and international flights one hour before the driver is dispatched, billing starts after grace period allowed from the official time of arrival (ETA). For train station pick-ups, train schedules can't be monitored. Therefore, billing begins at the scheduled pick-up time.

Stops:

Price per stop varies based on distance and location, please call us to request pricing. Courtesy stops, such as briefly leaving the vehicle to pick up coffee, a newspaper or to mail a letter, do not incur extra charges. However, if longer stops or multiple stops are made you will be billed stop charges. Picking up additional passengers will also incur stop charges.

Baby Seats:

We recommends that parents get their own baby seats however we can provide one for an additional \$20 per seat (please mention that you will need a baby seat when you place your reservation).

Tolls and Parking

All tolls are billed to the customer depending on the route chosen. All parking fees and other airport regulatory fees are additional, these fees go directly to the airport parking lots.

Gratuity:

A 20% tip (gratuity) is added to every trip, there is no need to tip anything additional to the drivers unless you would like to.

Company is not responsible for delays or the termination of service in caused by weather or unsafe road conditions. Company is not liable for any damage or inconvenience caused by a delay or failure to provide service. In the event that we are unable to provide the service as you requested, our liability is limited to the fare prepaid for the reservation. Vehicles pictured on our website are for advertising purposes only. Actual vehicle may differ in size, color, make, model, and design from website photos. In the event that we are unable to provide the exact vehicle that you requested, we reserve the right to provide an alternative vehicle of equal or greater value at our discretion. Company is not responsible for articles left in the limousine. If any rules or laws have been broken during the performance of the service, the driver can terminate the run at his discretion without prior notice or any refund due to the client.

IF YOU DO NOT AGREE WITH ANY OF THE TERMS OF USE, PLEASE DO NOT USE OUR SERVICE. TRIBECA LIMO INC RESERVES THE RIGHT, AT ANY TIME, TO MODIFY, ALTER OR UPDATE THESE TERMS OF USE. YOU AGREE TO BE BOUND BY SUCH MODIFICATIONS, ALTERATIONS OR UPDATES.

Orlando, FL +1 (407) 969-LIMO (5466) New York, NY +1 (212) 785-LIMO (5466)
web: www.tribecalimo.com